

Community Hub Workshop

A hands-on workshop for communities looking to establish and run a successful Community Hub.

 **One-Day Workshop**

 **Morning: Training | Afternoon: Practical Exercise**

What You'll Learn

This hands-on workshop will give you the skills and confidence to open and operate a Community Hub before, during, and after disasters.

Key topics include:

- Opening and operating Community Hubs
- Creating inclusive and culturally safe spaces
- Using effective communication techniques with community
- Safety, privacy, and psychological support for volunteers & community
- Understanding operational structures, roles, and responsibilities
- Safe and effective use of equipment and resources
- Briefing techniques
- Capturing and managing critical information

Workshop Format

Morning: Interactive training session with real-life case studies, scenarios, and practical strategies.

Afternoon: Live Hub simulation exercise to put new skills into practice in a safe, supportive environment.

Why Attend?

This workshop equips participants with practical skills, confidence, and knowledge to create safe, inclusive, and effective Community Hubs that meet local needs before, during and after disasters.

Delivered by experienced and award winning facilitators

- Resilient Australia Award
- EMPA - Excellence in emergency communication
- National Emergency Medal 2009 & 2019/20



Mat and Sue

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