

Disaster Recovery:

How to successfully communicate & engage

MASTERCLASS

This one day Disaster Recovery: How to successfully communicate & engage training masterclass is delivered by Mat and Sue who have over 18 years of lived experiences working on the ground with communities following disasters and are leaders in developing community-led recovery initiatives. Mat was awarded a National Emergency Medal and Sue a Letter of Commendation following their work with communities after Black Saturday in 2009.

In 2018 they received an Australian Resilient Award and an Excellence in Emergency Communication Award from EMPA for their successful outreach recovery strategy “Vantastic” following the South West fires and both have recently been awarded a National Emergency Medal for their sustained effort during the 2019/2020 bushfires.

The impacts of disasters on affected individuals and communities can be profound, long lasting and life changing. Our Disaster Recovery : How to successfully communicate & engage training masterclass provides recovery practitioners with practical techniques that can be used before, during and after disasters that will improve recovery outcomes for communities.

Who should attend:

- Community Recovery Officers/Managers
- Communications Officers
- Recovery Engagement Officers
- Recovery Officers
- Fire/flood Recovery Managers
- Volunteers working in recovery

Learn how to implement award winning techniques and strategies to effectively engage with disaster affected communities.

This masterclass will:

- Expose you to best practice and award winning communication and engagement techniques
- Demonstrate award winning engagement and communication strategies
- Provide you with opportunities to practice newly learnt skills in a safe environment
- Allow you to use data relevant to your own LGA during practical activities
- Empower you to confidently support community led recovery
- Provide you with valuable resources to add to your recovery toolbox



Community-led



Context



Complexity



Collaboration



Communication



Capacity

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Topics

Foundations of Recovery

Understanding the recovery system in Australia provides recovery practitioners with a foundation on which to build successful recovery outcomes for communities.

Wellbeing

Recovery is a challenging sector to work in. Looking after yourself and your team is just as important as supporting the community through recovery. Learn strategies that will support you and your community to care for each other throughout the recovery journey.

Unpacking the National Principles for Disaster Recovery

The National Principles of Disaster Recovery serve as the guiding framework for our recovery endeavours nationwide. Through practical tools provided during this course, you will be able to apply these principles into actionable insights, facilitating informed recovery planning and decision-making. Techniques can be used in the resilience building phase as well as post disaster.

Context

Learn how to interpret existing data to inform recovery planning.

Coordination and Collaboration

Learn about who you could bring to the table to develop shared goals.

Complexity: Trends & Impacts

Learn about the complexities that may affect each community post disaster and develop strategies and/or partnerships to reduce these effects.

Communication

Learn how to effectively communicate and engage with disaster affected communities using award winning techniques and strategies.

Capacity

Learn how to harness the capacity of individuals and organisations to significantly improve recovery outcomes.

Community led recovery

Learn about the strategies that were used to design and deliver an award winning community led recovery initiative that put community first.

- Lived experiences shared
- Best practice
- Practical outcomes
- Inclusive & supportive learning
- Trauma informed organisation

RESILIENT
AUSTRALIA
AWARD

EXCELLENCE
IN EMERGENCY
COMMUNICATIONS

"This masterclass is everything we wish we knew before taking on a role in recovery."



Delivered by Sue & Mat

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The Six C's
Emergency Management Specialists