



Winter 2023

Welcome to our Winter edition of The Six C's Newsletter, we hope that you have been keeping well and managing to stay warm and dry. It certainly has been a wet and cold winter so far, leaving us wondering some days if the rain is ever going to go away. But no doubt it won't be long before we are all talking about our preparations for summer and wishing it would rain. Ahh summer... I hear you say, don't wish that upon us just yet, we are still getting through the previous year's bushfires, storms and floods.

The Six C's has grown over the winter months and we are excited to introduce you to our new employees Sarah Butler and Tony Oxford. Both Tony and Sarah bring a wealth of knowledge and experience into the team and they look forward to working with you.

Enrolments are now open for our combined MEMO & MRM 3 day training courses in Monash and Shepparton. Past participants have said "It's the best training ever!" Did you know that we can also conduct this course at your location for a minimum of six participants?

Thanks again for taking the time to read our newsletter and remember emergencies can't be done alone, so if there as ever been a better reason to catch up and have a coffee or a milkshake, now is the time to build those relationships with your colleagues and peers and ask them how they are going and share some ideas and inspiration.

Stay Safe!!

Mat, Sue, Tony and Sarah



Danielle H. - 2nd
Operations Manager at Djirra

6h ...

Thanks Mat and Sue for a fantastic three days of
interactive learning about Emergency Management
response, relief and recovery. It was the best
training I have attended!



Introducing our team

Our team has grown and we are super excited to introduce you to Tony Oxford and Sarah Butler.

Tony Oxford ASM OAM CStJ FACPara MAIES

Tony brings an incredible 40 years of knowledge and experience in emergency management, emergency response and leadership to The Six C's. Tony has and continues to be a leader both as a volunteer with St. John Ambulance and as an Emergency Management Coordinator for Ambulance Victoria.

Tony has a vast amount of experience where he has undertaken numerous deployments in disaster impacted areas, including the Queensland Floods, many of the Victorian bushfires and floods, as well as a three-month deployment to Papua New Guinea where he provided his highly skilled assistance to the local ambulance service in its response to COVID-19.

Tony also has first-hand experience in working in remote locations where he spent over 15 years as a paramedic working with communities in the Northern Territory. Tony was made a Fellow of the Australian College of Paramedicine in 2020 and has qualifications in Paramedicine, Emergency Management and Business Management.

Tony is passionate about emergency management and believes that it is integral that all agencies and the community work together to create a resilient and sustainable future.

Sarah Butler

Sarah has an impeccable record and an amazing talent in preparing and supporting Local Governments in their Disaster Recovery Funding Arrangements (DRFA) claims.

Sarah has many years of experience working with State and Local Government, where her love for data analysis, spreadsheets, and systems development, places her at the forefront of ensuring that all the requirements to meet a highly successful claim are undertaken and implemented to achieve substantial

results. Sarah has a 97.92% success rate and has supported Councils to receive over \$13 million in successful DRFA claims.

MEMO/MRM Training

Enrolments are open for the following combined MEMO/MRM training courses:

When: Tuesday, 19 September to Thursday 21 September

Where: Monash Operations Centre, 390 Ferntree Gully Rd, Knotting Hill

Enrolment: [Monash MEMO/MRM Enrolment Form](#)

When: Wednesday, 11 October to Friday 13 October

Where: Shepparton

Enrolment: [Shepparton MEMO / MRM Enrolment Form](#)

Our MEMO/MRM course is conducted over 3 full days and your investment of \$2,250 per student in this course includes:

- Three full days of comprehensive learning delivered by two award winning emergency management specialists with over 30 years practical experience working with emergency response agencies and local government.
- Comprehensive manual.
- Emergency management kit bag.
- Certificate.
- Morning & afternoon tea.
- Lunch.

Click [here](#) to learn more about our MRM Training course

Click [here](#) to learn more about our MEMO Training course

MEMO/MRM Training

19-21 September

Knotting Hill

11-13 October

Shepparton

Topics include:

- State emergency management priorities and principles
- Legislation and policy including SEMP
- Council's legislated emergency management roles and responsibilities
- Function overview including ERC, MEOCC, MEMPC & MSIA
- Effective and proven briefing techniques
- Situational awareness, decision making & dynamic risk assessment
- Managing information
- Leadership
- Techniques for communicating with affected communities
- Debriefing

In this training you will:

- Respond to a single incident
- Plan for and deliver a community meeting
- Deliver briefings using the SMEACS-Q method
- Participate in an emergency exercise
- Establish and work within a MOCC
- Confidently participate in an IEMT
- Conduct a handover and hot debrief

Plus lots more.....

"Best training I've ever participated in."

www.thesixcs.com.au



The Six C's

Emergency Management Specialists

WANT TO HOLD A MEMO/MRM COURSE AT YOUR COUNCIL?

You only need

-  Minimum of 6 participants (max 20 participants)
-  A suitable training room
-  Three consecutive days



Incident Log Books

We love log books so much we have printed our own!

If you would like to capture accurate records and actions grab a box today!

We are selling our log books for \$230 per box (30 log books per box - 100 log sheets per book) + post.

Click [here](#) to send us an order.



DRFA

Since January 2022, jointly funded Disaster Recovery Funding Arrangements (DRFA) have been activated for 65 disasters in 332 unique Local Government Areas (LGA). This represents over 61% of Australia's 539 LGA's.

Trying to navigate the DRFA scheme can take up a lot of time and resources that councils don't have. We can help you navigate the DRFA and it doesn't matter where you are located as we provide support across Australia.

Contact us for a free 30 minute, no obligation, virtual meeting to see how we can assist you and your team.

WE CAN HELP YOU NAVIGATE THE DRFA

to maximise your reimbursements

- ✓ Demonstrated experience in supporting Councils in successful DRFA claims
- ✓ Supported Councils to receive \$13 million + in successful DRFA claims
- ✓ 97.92% success rate

GOOD NEWS TO COUNCILS

Our project management costs are reimbursable under the DRFA scheme.



Contact us to discuss

WWW.THESIXCS.COM.AU



Empowering Communities

The Six C's Resilient Community program empowers communities by building capability and capacity, that strengthens community resilience to disasters.

The Six C's Resilient Community Program is made up of a series of unique streams designed as a result of our extensive research and first hand experiences of working with communities before, during and after disasters with sessions facilitated by award winning recovery practitioners.

What we've been up too



Working in the field post disaster - Resilient Community Program

We were delighted to work with Yarra Ranges Council and Cardinia Shire Council to develop and deliver a tailor made program to build the capacity and capability of volunteers and community groups to safely support the community clean up after a disaster.

This program sits within our Resilient Community suite of programs. Click [here](#) for more information

"Thank you for the excellent training course last Saturday, my Lions colleagues and myself certainly gained a great benefit from your course, it was very informative and extremely well presented, a course that I certainly would recommend to others." Ray

ERC & MEOC Exercise

Building staff confidence was on the top of the agenda at the City of Casey exercise. During the activation of an ERC and a MEOC staff were encouraged and supported to perform new roles whilst working alongside relief support agencies.



MOCC training followed by an ERC Exercise

Exercising with community is a great way to build relationships and that's



exactly what happened during East Gippsland Shire Councils ERC exercise in Paynesville. Community participation provided agencies and Council with realistic requests and questions and increased the understanding community have of ERC's, their purpose and what support is provided.

DRFA Training Course

We launched our DRFA training course this year and had over 6 Council's participant in our first training session in Bendigo. Following the training we were engaged by some Council's to provide advice and support to staff in preparing DRFA claims.

"After our assessment, we managed to implement almost all of your excellent recommendations! We also used your DRFA claim booklet/manual from the training session as our bible."



Thank you!

We would also like to thank all the amazing people that have attended our training, exercises, community resilience sessions or engaged our services to review and write plans and playbooks. We certainly do appreciate your trust and support and we look forward to continually improving and creating new and exciting training packages that support you and your communities before, during and after emergencies.

Stay in touch

We have some really exciting plans for this year with some big

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The Six C's Group

Warrnambool, Gunditjmara Country
Australia

www.thesixcs.com.au

0411 869 146

sue@thesixcs.com.au

You received this email because you
love emergency management as much as
we do!

[Unsubscribe](#)



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