

Secondary Impact Assessments

Training with a difference

This one day Secondary Impact Assessment Team training course is delivered by two emergency management specialists each with over 15 years practical experience with emergency service response agencies and local government. They received a Resilient Australia Award for their innovative recovery strategy, an LGPro Excellence Award for their multi-agency field exercises and an "Excellence in Emergency Communications" Award from EMPA post the South West Fires.

They have comprehensive first hand experience on the front line and have led teams through a variety of major emergencies. Their knowledge and experience is comprehensively unique where they pride themselves on having successfully performed all the roles they teach.



Course overview:

- Purpose of a SIA Team
- Roles and responsibilities of an SIA Team
- Emergency management structure
- Agencies roles and responsibilities
- Importance of a coordinated approach using the Australasian Inter-Service Incident Management System (AIIMS)
- Communication & active listening techniques
- Communicating with the affected community
- Managing and recording information using Log books
- Briefing Teams prior to deployment using the SMEACS briefing technique
- Situational awareness, decision making and dynamic risk assessments
- Ensuring the safety of the team whilst in the field
- Conducting After Action Reviews
- Looking after yourself and your colleagues

If your organisation undertakes Secondary Impact Assessments post emergencies this training will provide participants with the skills and knowledge to coordinate their team safely, effectively and confidently in challenging circumstances.

By attending this training students will:

- Understand SIA responsibilities
- Demonstrate how to record information using log books
- Learn how to deliver an effective briefing using the SMEACS briefing technique
- Understand the emergency management structure
- Understand how to effectively communicate with affected communities
- Learn how to make safe decisions by undertaking dynamic risk assessments
- Be confident to conduct After Action Reviews
- Participate in practical exercises during the training to demonstrate newly learnt skills

Student feedback:

"I will spend more time talking with the occupier before I undertake my assessment."

"Training was honest and relevant."

"I learnt new skills."

"Learnt to be more flexible and empathetic to those impacted by a crisis."